

Returns Number (Call heatandplumb.com for unique 6 Digit Returns No.) <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	Sales Order Number (Last 8 Digits) <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
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You must call www.heatandplumb.com Customer Services Department to obtain a Returns Number. WITHOUT A VALID RETURNS NUMBER YOUR REFUND CAN NOT BE PROCESSED



For your Return Form to be processed ALL Sections must be completed in full. (except the Grey Area)

RETURNS FORM

Today's Date	
Full Name	
Invoice Address (Including Postcode)	
Date Order Delivered	

Product Code(s) to Return	Description	Quantity
1:		
2:		
3:		
4:		
5:		

Reason for Return In order to qualify for a refund a detailed explanation must be given. If faulty the fault also needs to be described in detail	
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Date Collected	
Collected by (Carrier)	

Date Order Returned: / / <input type="checkbox"/> Stock <input type="checkbox"/> XXX <input type="checkbox"/> SP <input type="checkbox"/> Scrap <input type="checkbox"/> Other <input type="text"/>	OFFICE USE ONLY
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If the goods being returned are not faulty, to qualify for a refund the goods must be returned unused, in good re-saleable condition including original undamaged packaging and with the original delivery note. If you cannot find any other item that you would like we will refund you for the item less the actual delivery cost and handling charge. www.heatandplumb.com reserves the right to refuse any refund if the returned goods do not meet these conditions. We advise you to take out insurance for the return delivery, as items not received in re-saleable condition will not be eligible for either an exchange or refund.