



Troubleshooting

Symptom	Cause	Reme
No flow or low flow rate	Partially closed isolation valve.	Oper
	Instantaneous water heater cycles on and off as flow rate or pressure is too low.	Incre
	Head of water is below the minimum distance required.	Refer
	Hot or cold water being drawn off elsewhere causing pressure changes or instantaneous boiler temperature changes.	Do no
	Airlock or partial blockage in the supply pipework.	Flush and a
Water dripping from taps	This is normal for a short time after using the taps.	This i of wa
	If water continues to drip, possibly due to the ceramic disc valves	Remo sectio
Taps do not turn on	Closed isolation valve.	Oper
	Mains water supply turned off.	Turn

General Cleaning

Bristan products are made from premium materials, with hand polishing and electroplated finishes.

Your taps or shower should be regularly cleaned with warm water, a mild pH-neutral liquid soap, and polished with a soft cloth. Any residues from soap, toothpaste, shampoos and

shower gels can cause blemishes if not rinsed off straight after use.

Household bleaches and cleaners contain harsh chemicals and may damage the surface finish. Avoid using abrasive cloths, scouring pads, scrub sponges, steel wool or anything similar.

Some surfaces such as nickel and pewter may be affected by the dye found in some cloths, so it is also important to avoid

hanging cloths on spouts.

Notes

es Please use this space for any notes you or your installer may have regarding the installation/plumbing of this product

At Bristan, we want to make things as easy as possible for our customers. That's why we offer solid guarantees on all our products, effective from the date of purchase, to give you peace of mind.

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nedy

en isolation valve.

rease water flow rate or pressure through system.

er to specification for minimum distance required.

not use other water outlets when using the taps.

sh through pipework to ensure removal of debris any airlocks.

s is caused by residual water tension, the build up vater in the tap body.

nove valves and clean, refer to 'Maintenance' tion before starting any maintenance.

en isolation valve.

n on mains water supply.

Servicing Your Tap

We recommend servicing your tap at least once every year to prolong its life. To see a video showing how to remove the cartridge for servicing, scan the QR code with your smart phone or tablet.



Alternatively visit www.youtube.com/BristanTV

Spare Parts

To replace any spare parts for your tap, why not scan the QR Code or visit **www.bristan.com** and search for your product.



