

# **General Cleaning**

Loosen the handle grub

screw. Remove handle.

Bristan products are made from premium materials, with hand polishing and electroplated finishes.

Your taps or shower should be regularly cleaned with warm water, a mild pH-neutral liquid soap, and polished with a soft cloth. Any residues from soap, toothpaste, shampoos and shower gels can cause blemishes if not rinsed off straight after use.

Household bleaches and cleaners contain harsh chemicals and may damage the surface finish. Avoid using abrasive cloths, scouring pads, scrub sponges, steel wool or anything similar.

Some surfaces such as nickel and pewter may be affected by the dye found in some cloths, so it is also important to avoid hanging cloths on spouts.

#### Servicing Your Tap

We recommend servicing your tap at least once every year to prolong its life. To see a video showing how to remove the cartridge for servicing, scan the QR code with your smart phone or tablet.



Alternatively visit www.youtube.com/BristanTV

#### **Spare Parts**

To replace any spare parts for your tap, why not scan the QR Code or visit www.bristan.com and search for your product.

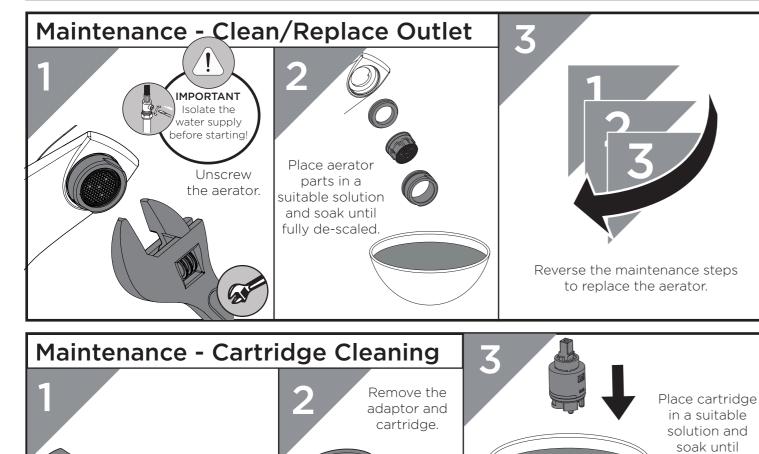
Reverse the

maintenance steps to replace

the handle.



fully de-scaled.



# Troubleshooting

Symptom	Cause	Re
No flow or low flow rate	Partially closed isolation valve.	Op
	Instantaneous water heater cycles on and off as flow rate or pressure is too low.	Inc
	Head of water is below the minimum distance required.	Re
	Hot or cold water being drawn off elsewhere causing pressure changes or instantaneous boiler temperature changes.	Do
	Airlock or partial blockage in the supply pipework.	Flu an
Water dripping from taps	This is normal for a short time after using the taps.	Th of
	If water continues to drip, possibly due to the ceramic disc valves	Re sea
Taps do not turn on	Closed isolation valve.	Op
	Mains water supply turned off.	Tui

# Notes

Please use this space for any notes you or your installer may have regarding the installation/plumbing of this product.

At Bristan, we want to make things as easy as possible for our customers. That's why we offer solid guarantees on all our products, effective from the date of purchase, to give you peace of mind.

To start your free guarantee simply scan the QR code and register your product. Alternatively visit www.bristan.com/register.

For any other queries, please call our Customer Service on 0330 026 6273 where our expert team of advisors will be able to offer you any help and advice.

For full guarantee terms and conditions visit www.bristan.com/service-centre/guarantees

#### medy

pen isolation valve.

crease water flow rate or pressure through system.

efer to specification for minimum distance required.

o not use other water outlets when using the taps.

ush through pipework to ensure removal of debris nd any airlocks.

his is caused by residual water tension, the build up water in the tap body.

emove valves and clean, refer to 'Maintenance' ection before starting any maintenance.

pen isolation valve.

ırn on mains water supply.

