

Cassellie

10 Year Guarantee

Guarantee/Warranty

Taps and Mixers

Cassellie Customer care 10 Year Guarantee - Terms and Conditions

Products are subject to a 10 year guarantee that is between Cassellie and the final purchaser of the product.

The guarantee is subject to proof of purchase being supplied.

The installation must allow access for the purpose of regular inspection, maintenance or replacement if necessary.

Servicing should be carried out at regular intervals of not more than 12 months and more frequently in hard water areas.

This guarantee does not affect any statutory rights the consumer may have in law.

The guarantee covers manufacturing or material defects and does not cover parts subject to normal wear and tear (filters, seals, O rings and washers) also damage caused by accident, misuse, lime scale, abrasive cleaners, waterborne debris or neglect.

The guarantee on the finish is subject to the cleaning instructions being followed.

The guarantee is not applicable where the product is fitted contrary to the conditions in the fitting instructions.

Abusive behaviour and accidental damage to the product are not covered by this guarantee.

The extent of this liability is limited to the cost of the replacement of the defective item and not to fitting or consequential damages.