

bathrooms *to love*

brought to you exclusively by our bathroom specialists

Furniture installation and care maintenance guide

Customer services contact number

0800 8 77 88 99

In the unlikely event that your product is damaged or faulty in any way, this must be notified upon receipt. Please do not install faulty/damaged goods, as this will deem the warranty invalid. Please ensure that goods are checked once delivered.

If the products are deemed defective because of poor or incorrect installation, the warranty claim will be invalid.

Always carry/unpack goods, carefully from the packaging. Do not drag or let the goods drop to the floor. Although our furniture is hardwearing, sharp objects will scratch and excessive heat will scorch the surface.

Ensure that units are carried and unloaded safely.

Always wear suitable eye protection when drilling holes.

Take care when using power tools near water – the use of residual current device (RDC) is advised.

Beware of hidden cables or pipes.

Take care if drilling on tiled surfaces in case the drill slips. A piece of masking tape applied to the wall before marking out the fixing holes will stop the drill from slipping.

Only use low-tack masking tape to prevent marking or damaging surfaces.

Never overload shelves or units. If necessary, use additional support brackets/battens to provide additional support (not supplied).

Never lean on partially or fully opened doors or drawers to gain access to the units. The hinges/runners are specified to adequately support the weight of the door/drawer, plus small additional weights such as wire accessories.

Our bathroom furniture is designed for use within domestic installations, that are adequately ventilated.

As with any wooden product, bathroom furniture will be adversely affected if it is subjected to excessive moisture. It is strongly recommended that adequate bathroom extraction is installed to prevent heavy condensation.

We also recommend that units are not placed directly next to open showering units. A distance of at least 60cm is recommended.

This product is water resistant but NOT waterproof.

All water splashes and spillages must be dried as soon as possible.

Any unit that has been cut must be sealed with varnish or silicone sealant to prevent blowing. If this is not done correctly, all warranty claims will be void.

Silicone sealant must be used, particularly, around basins and worktop joints, and around bath panels and plinths/end panels.

Please avoid direct sunlight as this may cause painted surfaced to discolour.

Due to motion in transit, the cabinet doors and drawers may need to be adjusted after installation.

All units must be individually fixed to the wall with wall brackets. If units are screwed together, they must both be anchored to the wall, using hanger brackets and suitable wall fixings.

Basin units should be fitted as above. The basin should also be secured where applicable using Fischer bolts through the fixing points under the basin (NOT Supplied). Note that not all basins have this facility.

Wall Hung Units must be secured back to the wall using the wall hanging brackets or suitable wall fixings when not supplied. Additional support is recommended using "L" brackets (Not Supplied). When fixing to a stud or panelled wall, appropriate framework should be installed to support the basins and units (not supplied)

When hanging wall units, it is the responsibility of the installer to ensure that suitable fixings are used. A firm fixing must be achieved.

It is the installers responsibility to use the correct fixings for the type of wall construction.

All items could be dangerous if not installed correctly.

Vanity unit back panels may need to be cut to allow clearance for the plumbing.

Units may need to be cut for skirting allowance.

Vanity unit fascia panels will need to be cut if installing semi recessed basins. Please ensure that before cutting that you include allowance for the worktop that is to be placed on top of the vanity unit.

The front lower fascia's on WC units will need to be cut when installing BTW toilets. Before cutting, please ensure that accurate measurements are taken & plinth heights are considered (if any) before cutting.

The upper fascia's on WC units may need to be cut when installing the toilet flush button. Please ensure that accurate measurements are taken & toilet seats positions are considered before cutting.

Melamine, Vinyl and Foil Wrapped Doors - Occasional marks can, in most cases, be removed with a soft damp cloth. More persistent marks can be removed using a non-silicone-based furniture cleaner. Hot soapy water should be avoided. Once the mark is removed, the area should be wiped over with a damp cloth to remove any excess and dried with a soft, clean cloth. On no account should solvent or abrasive cleaner be used as permanent damage to the finish could take place.

For lacquered finishes, a mild/diluted soap on a damp soft cotton or micro-fibre cloth may be used. (Maximum 1% of liquid soap). Never use aggressive cleaning products containing substances like acetone, alcohol, bleach, as these components will seriously damage the surface.

Carcass Components - Do not use polish on any surface. A damp cloth with soapy water will clean off most marks or spills. Bleach, scouring pads or multi-surface cleaners should not be used. Any exposed carcass components have been treated to prevent and water ingress.

Drawer runners & door hinges should be wiped with a damp soapy cloth and wiped dry with a soft cloth, as necessary. The roller runners and hinges are lubricated and should not be cleaned with detergents or degreasing agent, as this will adversely affect moving parts.

It is always recommended to use a competent, experienced installer. These guidelines should be retained by the user for future reference.